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METHOD FOR RECOGNIZING CUSTOMER ON PORTABLE INFORMATION TERMINAL

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Abstract: PROBLEM TO BE SOLVED: To reduce the number of picture operations of a liaison clerk's portable information terminal by loading down customer data to the information terminal in the order of visits and accessing the customer data in the order of visits.

SOLUTION: The portable information terminal is provided with a master control part 1 for integrally controlling the whole device, a master power supply 2, a slave power supply 3, a power supply control part 4, a ten key part 5, a touch panel part 6, an LCD part 7, an LCD control part 8, a card I/F control part 11 and a communication control part 10. After obtaining visit experience and returning to an office, a liaison clerk loads up the transaction data of customers from the information terminal to a master device 12 based upon the order of visits. If visit experience exists before going out the office, the clerk loads down customer data to the information terminal based upon the order of visits obtaining the visit experience, accesses the customer data in the order of visits and executes transactions with the customers to prepare transaction data.

Int'l Class: G06F01900; G06F01760

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